



## **Maynard Police Department**

**Chief Mark W. Dubois**

**197 Main Street**

**Maynard, MA 01754**

### ***OFFICER COMPLAINT INSTRUCTIONS***

Dear Citizen:

It is the policy of the Maynard Police Department to investigate all complaints against the department and/or a member(s) of the department, regardless of the source of such complaints, through a regulated, fair and impartial Internal Affairs Program.

If a person has such a complaint, it may be filed with the on duty supervisor, the Chief of Police, or the Lieutenant. A report on your complaint will be taken and investigated by an appropriate member of the department.

You may file your complaint verbally or in writing, however writing is preferred so there are no misunderstandings or inaccuracies. Please fill out the attached Complaint Form with as much detail as possible.

Please put your contact information on the Complaint Form as an investigator may want to speak with you at a later time.

Sincerely,

Mark Dubois  
Chief of Police

Phone: (978) 897-1011

Fax: (978) 897-8002



